

Business Customer Pricelist

This version is dated 21st July 2026 and supersedes all previous versions.

Purpose

This **Business Customer Pricelist** details the standard list prices for **our** business products and services. The standard **rentals** listed below are the **rentals** business customers can expect to pay after the expiry of the **minimum commitment period**. **We** may update this **Business Customer Pricelist** from time to time without providing advanced notice to **you**, and the latest version will be published on **our** website. If **you** are outside of the **minimum commitment period** and a change to this **Business Customer Pricelist** will result in a change to the price we charge you, then **we** will **you** at least thirty (30) days' written notice. Together with the other documents described in Clause 1.2 of the **General Terms and Conditions for Business Customers**, this document forms the **agreement** between the **parties**. Products and services marked as legacy are not available to customers who are not already connected to them.

All prices shown in this **Business Customer Pricelist** are in Great British Pounds and are exclusive of VAT.

1. Services

1.1. Business Full Fibre standard **rentals**

Service		Standard monthly rental	Current or Legacy
Product name	Mbps (down/up)		
Business Full Fibre 100 (100/20)	100/20	£55	Current
Business Full Fibre 300 (300/60)	300/60	£69	Current
Business Full Fibre 600 (600/120)	600/120	£85	Current
Business Full Fibre 1200 (1200/240)	1200/240	£140	Current
Business Full Fibre 2100 (2100/420)	2100/420	£210	Current
Business Full Fibre 100	100/50	£57	Legacy
Business Full Fibre 300	300/100	£71	Legacy
Business Full Fibre 900	900/300	£95	Legacy
Business Symmetrical Full Fibre 200	200/200	£100	Legacy
Business Symmetrical Full Fibre 500	500/500	£125	Legacy
Business Symmetrical Full Fibre 1000	1000/1000	£200	Legacy
Business Symmetrical Full Fibre 2000	2000/2000	£280	Legacy
Superfast Full Fibre 50 Business	50/25	£45	Legacy
Superfast Full Fibre 100 Business	100/50	£45	Legacy

Superfast Full Fibre 200 Business	200/100	£65	Legacy
Ultrafast Full Fibre 400 Business	400/200	£75	Legacy
Hyperfast Full Fibre 900 Business	900/400	£95	Legacy

1.2. Business Fixed Wireless Access standard **rentals**

Service		Standard monthly rental	Current or Legacy
Product name	Mbps (down/up)		
Superfast Wireless 50 Business	50/10	£35	Legacy
Superfast Wireless 100 Business	100/20	£45	Legacy
Superfast Wireless 200 Business	200/20	£65	Legacy
Ultrafast Wireless 400 Business	400/30	£85	Legacy

1.3. Partner provided business broadband **rentals**

Service		Standard monthly rental	Current or Legacy
Product name	Mbps (down/up)		
Partner Provided Broadband 40 (SoGEA 40/10) for Business	40/10	£38	Current
Partner Provided Broadband 80 (SoGEA 80/20) for Business	80/20	£38	Current
Partner Provided Broadband 220 (Full Fibre 220/30) for Business	220/30	£50	Current
Partner Provided Broadband 330 (Full Fibre 330/50) for Business	330/50	£52	Current
Partner Provided Broadband 550 (Full Fibre 550/75) for Business	550/75	£59	Current
Partner Provided Broadband 1000 (Full Fibre 1000/115) for Business	1000/115	£75	Current

1.4. Partner provided business Direct Internet Access Lease Line **rentals**

Service		Standard monthly rental	Current or Legacy
Product name	Mbps (down/up)		
100Mbps Leased Line	100/100	Subject to survey	Current

1Gbps Leased Line	1,000/1,000	Subject to survey	Current
10Gbps Leased Line	10,000/10,000	Subject to survey	Current

1.5. Business 4G standard **rentals**

Service Product name	Standard monthly rental	Current or Legacy
4G Vodafone 24 Month Contract	£40	Legacy
4G O2 24 Month Contract	£40	Legacy
4G Three 24 Month Contract	£40	Legacy
4G EE 24 Month Contract	£40	Legacy

2. Supplementary services

2.1. Business VOIP standard **rentals**

Supplementary Service Product name	Standard monthly rental	Current or Legacy
Phoneline+ Office (service only)	£13	Current
Phoneline+ Standard (service only)	£10	Current
Phoneline+ Office with an ATA	£15	Current
Phoneline+ Standard with an ATA	£12	Current
Phoneline+ Office with Cordless handset with base station (Yealink W73P)	£17	Current
Phoneline+ Standard with Cordless handset with base station (Yealink W73P)	£14	Current
Additional cordless handsets (Yealink W73H), per additional handset	£4	Current

2.2. Symmetrical Broadband

Supplementary Service Product name	Compatible with Service	Standard monthly rental	Current or Legacy
Go Symmetrical	Business Full Fibre 100 (100/20)	£3	Current
Go Symmetrical	Business Full Fibre 300 (300/60)	£6	Current
Go Symmetrical	Business Full Fibre 600 (600/120)	£12	Current
Go Symmetrical	Business Full Fibre 1200 (1200/240)	£24	Current
Go Symmetrical	Business Full Fibre 2100 (2100/420)	£42	Current

2.3. Static IP addresses

Supplementary Service Product name	Standard monthly rental	Current or Legacy
Static IPv4 for Business (charge per usable static public IPv4 address)	£5	Current

2.4. Enhanced Service Level Agreements (SLAs)

Supplementary Service Product name	Standard monthly rental	Current or Legacy
Bronze Service Level Agreement	Included	Current
Silver Service Level Agreement	£40	Current
Gold Service Level Agreement	£145	Current

3. Additional charges

3.1. Engineering charges

Service	Charge per instance
Standard installation	£99
Non-standard installation	Price on Survey
Survey	£400
Onsite Visit (up to 4 hours)	£250

3.2. Administrative charges

Service	Charge per instance
Late payment administration charge	£25

3.3. Hardware replacement prices

Hardware	Replacement Price	Current or Legacy
Optical Network Terminal (ONT)	£72	Current
FTTP Router	£137	Current
DECT Handset with Base Station for Phoneline+ (Yealink W73P)	£166	Current
Satellite DECT handset for Phoneline+ (Yealink W73H)	£95	Current
Phoneline+ Analogue Telephone Adapter (ATA)	£90	Current